



Captain Rick Muir
Chief Pilot – Houston IAH
Flight Operations
e-mail: rick.muir@united.com

United Airlines, Inc. Direct: (281) 553-1550
Mail Code: IAHCP
P.O. Box 60307
Houston, Texas 77032

December 7, 2012

Brandon Shimer
Sr. Manager – Corporate Real Estate

Dear Brandon,

I wanted to thank you and your team for all your help and cooperation on the IAH CPO remodel. I am very pleased with the final product and the way you organized, communicated and oversaw the project.

I also wanted to complement Scott Brown and Slate Construction for the work that they performed, their professionalism, their ability to meet our needs and work around our schedule. We experienced very little interruption during the project and that is direct result of both you and Scott working together.

Thank you again for your commitment and professionalism on our project, it was paramount in our satisfaction and the product delivered. Well done.

Sincerely,

A handwritten signature in black ink, appearing to read "Rick Muir".

Captain Rick Muir
Houston Chief Pilot
United Airlines IAHCP
George Bush Intercontinental Airport
PO. Box 60307, Houston, TX 77205

Cc: Rob Walker
Dave Brandenburg
Tom Pinardo
Steve Arnold
Ida Olivera
Scott Brown